

Dorset Health Scrutiny Committee

Dorset County Council



Date of Meeting	8 March 2016
Officer	Director for Adult and Community Services
Subject of Report	Briefings for information / noting
Executive Summary	<p>As agreed, briefings are now presented collectively under one report on items that are predominantly for information, but nevertheless are important for members to be aware of.</p> <p>For the current meeting the following updates/briefings have been prepared:</p> <ul style="list-style-type: none"> • NHS Dorset CCG – Non-emergency Patient Transport Services update; • NHS Dorset CCG – Delivering the Forward View: NHS Planning Guidance 2016-17 to 2020-21 • Clinical Services Review Joint Health Scrutiny Committee, minutes of meeting held on 2 December 2015; <p>Should Members have questions about the information contained in these briefings, a contact point for the relevant officer is provided. If a briefing raises a number of issues then it may be appropriate for this item to be considered as a separate report at a future meeting of the Committee.</p>
Impact Assessment:	<p>Equalities Impact Assessment:</p> <p>Not applicable.</p>
	<p>Use of Evidence:</p>

	<p>Information provided by Public Health Dorset, Poole Hospital Trust, NHS Dorset CCG, Dorset County Council and the West Dorset Partnership.</p>
	<p>Budget:</p> <p>Not applicable.</p>
	<p>Risk Assessment:</p> <p>Having considered the risks associated with this decision using the County Council's approved risk management methodology, the level of risk has been identified as: Current Risk: HIGH/MEDIUM/LOW (Delete as appropriate) Residual Risk HIGH/MEDIUM/LOW (Delete as appropriate)</p>
	<p>Other Implications:</p> <p>None.</p>
Recommendation	The Committee notes and comments on the content of the briefing report and considers whether it wishes to scrutinise the issues in more detail at a future date.
Reason for Recommendation	The work of the Committee contributes to the County Council's aim to protect and improve the health, wellbeing and safeguarding of Dorset's citizens.
Appendices	<ol style="list-style-type: none"> 1 NHS Dorset CCG – Non-emergency Patient Transport Services update 2 NHS Dorset CCG – Delivering the Forward View presentation 3 NHS Dorset CCG – Clinical Services Review Joint Health Scrutiny Committee, minutes of meeting, 2 December 2015
Background Papers	None.
Report Originator and Contact	<p>Name: Ann Harris, Health Partnerships Officer Tel: 01305 224388 Email: a.p.harris@dorsetcc.gov.uk</p>

**Briefing for Dorset Health Scrutiny Committee
8 March 2016**

<p>Title of Update</p> <p>Update on Non-Emergency Patient Transport</p>	<p>Matthew Wain Head of Patient Safety and Risk NHS Dorset CCG Vespasian House Barrack Road Dorchester DT1 1TS 01305 368946 Matt.wain2@dorsetccg.nsh.uk</p>
<ol style="list-style-type: none"> 1. This briefing is to provide an update on the quality and performance of Non-emergency Patient Transport provided by E-zec Medical to the population of Dorset. 2. HOSC members will be aware of the issues that the service experienced at the start of this contract and since then NHS Dorset CCG has been working closely with the provider to ensure that the initial capacity issues which led to a high volume of complaints have been addressed. 3. The latest data (December 2015) demonstrates compliance with all of their call-centre and significant compliance with their transport key performance indicators. During quarter three 94% arrived at their destination by their planned appointment time (against a target of 95%) compared with 84% in quarter four of last financial year. There have also been significant improvements in patients being collected at their agreed discharge time and a reduction in the number of aborted journeys. 4. In relation to the quality of the service, the number of patient complaints have fallen with the latest data demonstrating only 12 complaints for 14360 contacts. The number of incidents and safeguarding alerts have also reduced. 5. HOSC members will be aware that E-zec received a visit from the CQC in 2014 which found that the service was compliant in areas relating to care and welfare of patients, staffing levels, staff training, staff recruitment, complaints and infection prevention and control. The visit highlighted some issues with Medicines Management. A subsequent visit in August 2015 confirmed that the service is now compliant with the medication indicator, but did highlight issues relating to equipment, supervision and appraisals. E-zec have developed an action plan to address these issues that is being monitored through contractual processes. 6. NHS Dorset CCG will continue to work with E-zec and our acute providers to ensure that the residents of Dorset receive a high quality Non-emergency Patient Transport Service. 	

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Briefing for Dorset Health Scrutiny Committee
8 March 2016

NHS
Dorset
Clinical Commissioning Group

**Delivering the Forward View:
NHS Planning Guidance 2016-17 to 2020-21**

**Dorset Overview and Scrutiny Committee
Update**

February 2016



Supporting people in Dorset to lead healthier lives

Overview

- Delivering the Forward View, the NHS planning guidance for 2016/17 – 2020/21 was published in December 2015;
- Jointly authored by six national NHS bodies with a clear set of national priorities for 2016/17 and longer term system wide priorities;
- Reflective of the Governments Mandate to the NHS and sets out objectives for the NHS as a whole, not just the commissioning system;
- NHS are required to produce two separate but connected plans as follows:
 - A one year **organisation based Operational Plan for 2016/17**, consistent with the emerging STP.
 - A five year **Sustainability and Transformation Plan (STP)**, place based and driving the Five Year Forward View; and

One Year Operational Plan

NHS Dorset CCG is currently developing it's one year operational plan for 2016/17, this plan sets out how we will deliver the 'nine must dos' set out in the planning guidance as follows.

9 Must do's for 2016/17	
1	Develop high quality STP
2	Return system to aggregate financial balance (Lord Carter)
3	Develop and implement local plan to address sustainability and quality of general practice
4	Achieve access standards for A&E and ambulance waits
5	Improve and maintain 18 week RTT target
6	Deliver 62 day cancer waiting standard and two week and 31 day standards
7	Achieve and maintain the two new mental health standards: <ul style="list-style-type: none">i) 50% of people experiencing 1st episode psychosis commence treatment in 2 weeksii) 75% of people with a common mental health condition will be treated in 6 weeks of referral 95% 18 weeks); andiii) Continue to meet dementia diagnosis rate at least 66% of people with dementia
8	Deliver actions set out in local plans to transform care for people with learning disabilities
9	Develop and implement an affordable plan to make improvements in quality

Sustainability and Transformation Plans (1)

- The purpose of the STP is to bring every health and care system to come together to create its own ambitious blueprint for accelerating the implementation of the FYFV:
 - covering period October 2016- March 2021;
 - submission June 2016;
 - formal assessment July 2016.
- STPs scope includes health, local government and voluntary organisations (where appropriate) within the locality and must cover all areas of CCG and NHSE commissioned services.
- We are required to develop system wide local financial sustainability plan as part of the STP, spanning both providers and commissioners;

Sustainability and Transformation Plans (2)

It needs to address the national challenges with a clear vision and plan for how the system addressing the three gaps, as follows:

- How will you close the health and wellbeing gap?
- How will you drive transformation?
- How will you close the financial gap?

STP- Progress to date

Progress to date:

- STP Footprint has been agreed with partners and submitted to NHS England- 29 January 2016;
- CCG leading the process on behalf of the system supported by Public Health Dorset;
- planning leads from each organisation have been identified and meeting arranged for 22 February 2016;
- reviewed requirements and completed a gap analysis against the questions posed in the national planning guidance;
- draft structure and outline STP has been developed;
- shared draft project plans, existing information and gap analysis with project group.

STP- next steps

Next Steps:

- planning group meeting planned for week commencing 22 February 2016;
- governance arrangements for sign off of STP to be confirmed;
- planning guidance awaited;
- 1st draft STP to be presented at CEO Reference Group Meeting 23 March 2016;
- 2nd draft STP to be presented at CEO Reference Group Meeting 1 April 2016;
- final submission of STP to NHSE end June 2016.

Appendix 3

Dorset County Council



**Briefing for Dorset Health Scrutiny Committee
8 March 2016**